Discrimination is Against the Law

Ocean Beach Hospital and Medical Clinics complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (consistent with the scope of sex discrimination described at 45 CFR § 92.101(a)(2)) (or sex, including sex characteristics, including intersex traits; pregnancy or related conditions; sexual orientation; gender identity, and sex stereotypes). Ocean Beach Hospital and Medical Clinics does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

Ocean Beach Hospital and Medical Clinics:

- Provides people with disabilities reasonable

modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats).

- Provides free language assistance services to people whose primary language is not English, which may include:
  - Qualified interpreters
  - Information written in other languages.

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, contact the Risk and Compliance Manager at

360-642-6350.

If you believe that Ocean Beach Hospital and Medical Clinics has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Risk and Compliance Manager, P.O. Box H, Ilwaco, WA, 360-642-6350 or online at Customer Comment Form - Ocean Beach Hospital and Medical Clinics . You can file a grievance in person, by mail or email. If you need help filing a grievance, the Risk and Compliance Manager is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for

Civil Rights Complaint Portal, available at

https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail

or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at

http://www.hhs.gov/ocr/office/file/index.html.